

Headphone Jack: No Sound

Embedded Series: E-UBe, E-RBe, E-TBTe and E-STe

This procedure will help troubleshoot a no sound issue to headphones on E-UBe, E-RBe, E-TBTe and E-STe.

Step 1

Verify the Headphone Pin is NOT plugged in to the computer/touch screen itself (Fig. 1). The Headphone Pin must be connected to the Headphone Jack located on the CCB (Center Circuit Board) (small Electronic Board underneath the Center Keypad) (Fig. 2).



Fig. 1

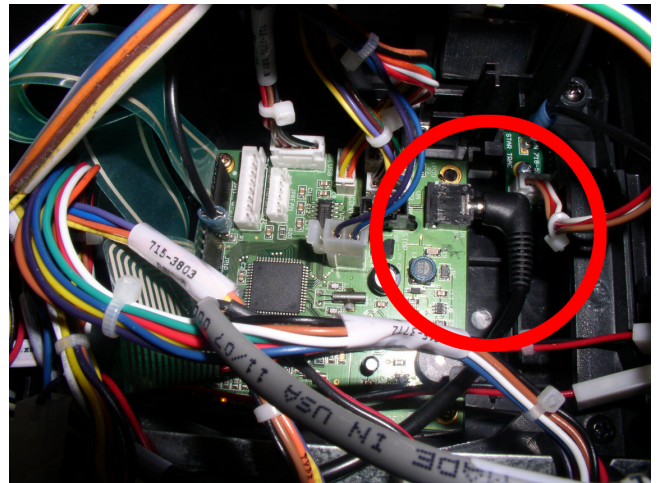


Fig. 2

Step 2

Be sure there is one black connection cable going from the Headphone Jack Connector located on the CCB (Fig. 2) to the rear side of the Headphone Jack mounted on the Housing (Fig. 3 and Fig. 4)

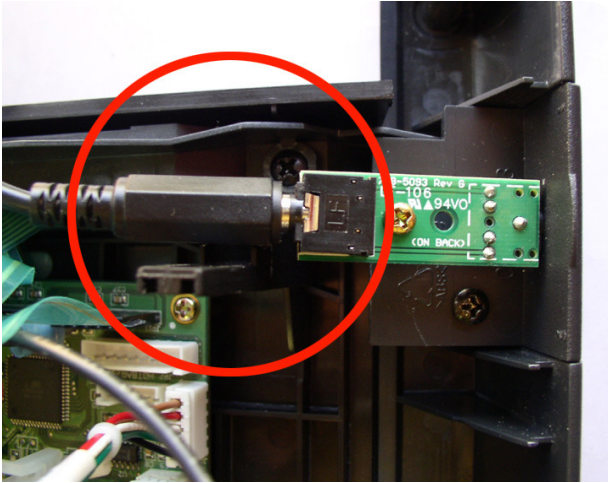


Fig. 3

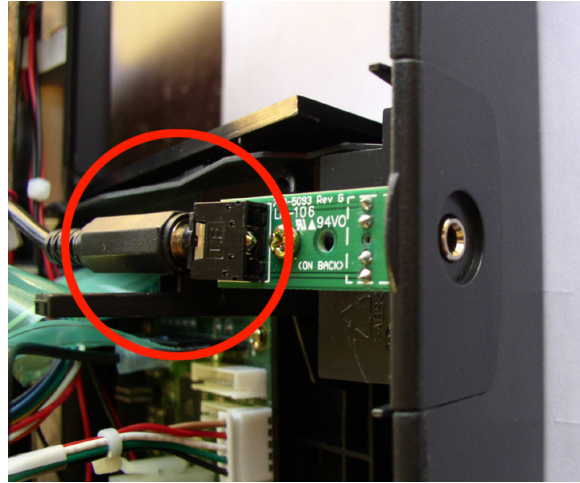


Fig. 4

Step 3

Verify that your Headphone is working properly and that the Headphone Pin is plugged in completely.